

Trick or Treat!

Jon Snow



Daenerys Targaryen



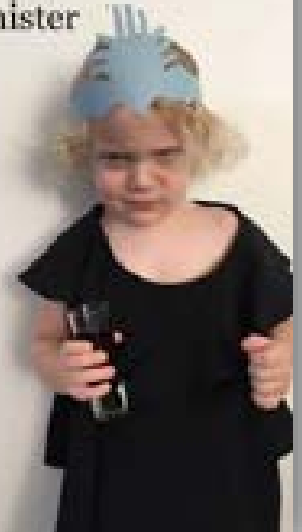
Rhaegal

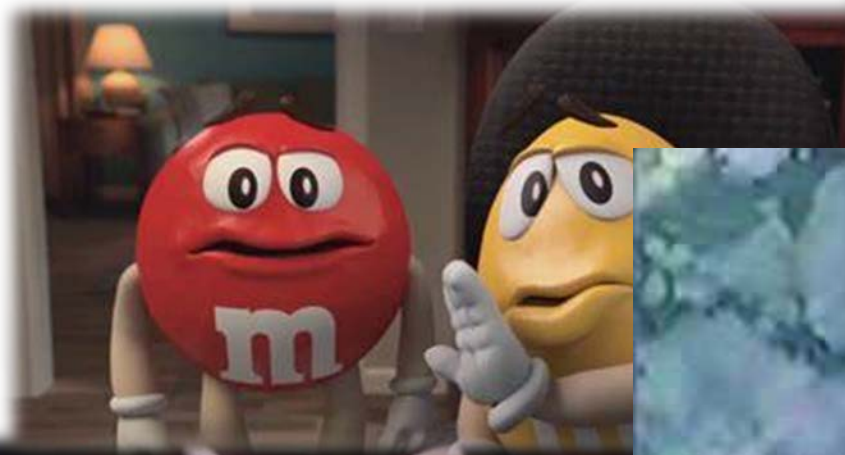


Brienne of Tarth



Cersei Lannister





Nobunny kn
better than



“You got peanut butter on my chocolate!”



Crisis Recovery Response Centers



- Arizona
 - Phoenix (Peoria) (1996)
 - Respite (2015)
 - Living Room 2 (2019)**
- Washington State
 - Fife (2009)
 - Lakewood E&T (2014)
 - Olympia E&T (2019)**
 - Spanaway (2020)**
- North Carolina
 - Henderson (2009)
 - Durham (2015)
 - Jacksonville (2019)
 - Fayetteville (2020)**
- Delaware
 - Ellendale (2012)
 - Newark (2016)
- California
 - Riverside (2015)
 - Palm Springs (2016)
 - Crisis Residential (2019)
- Utah
 - Salt Lake City Crisis Respite & Residential (2020)**
- Louisiana
 - Baton Rouge (2020)**



It's Been A BAD DAY

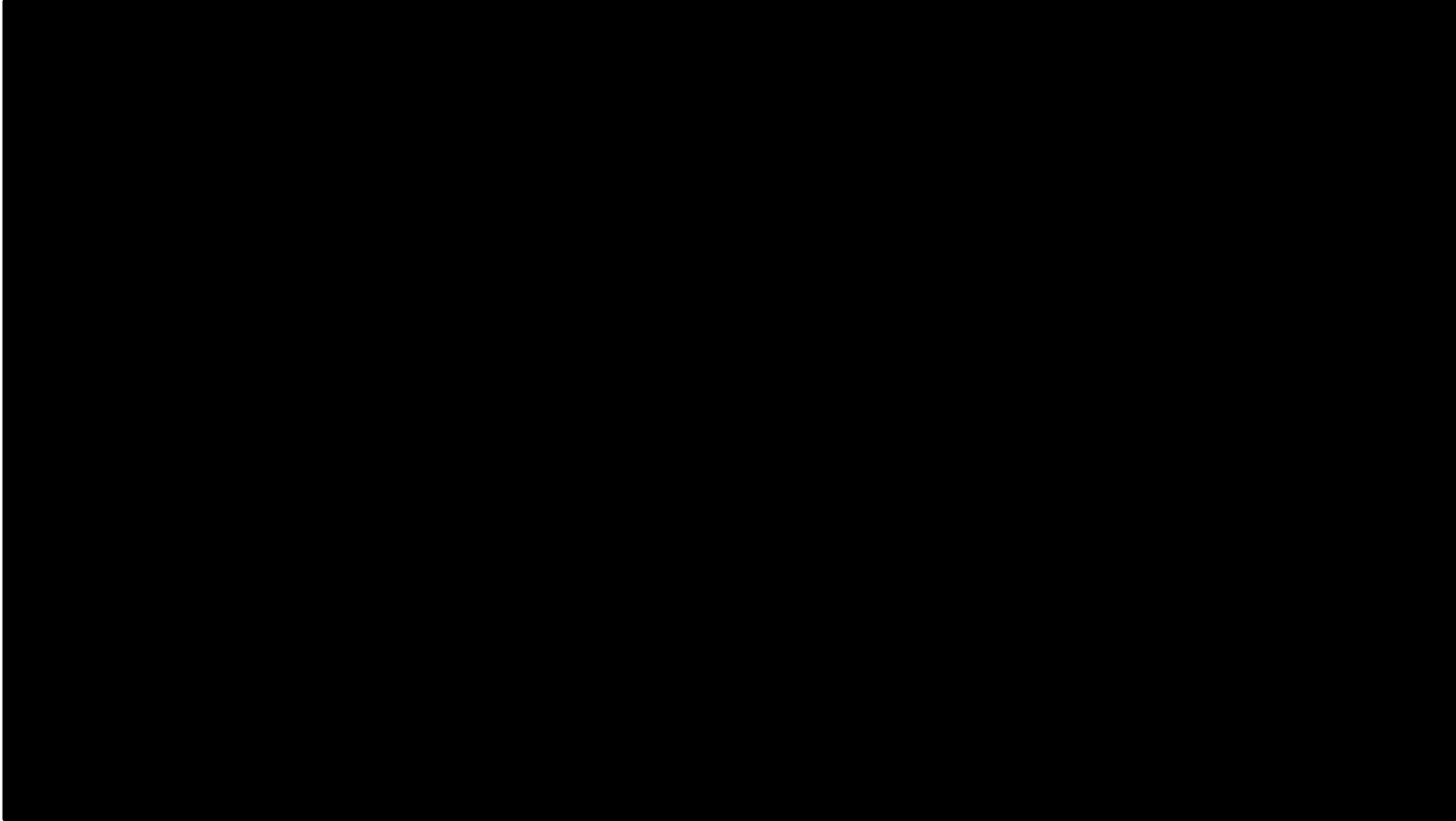


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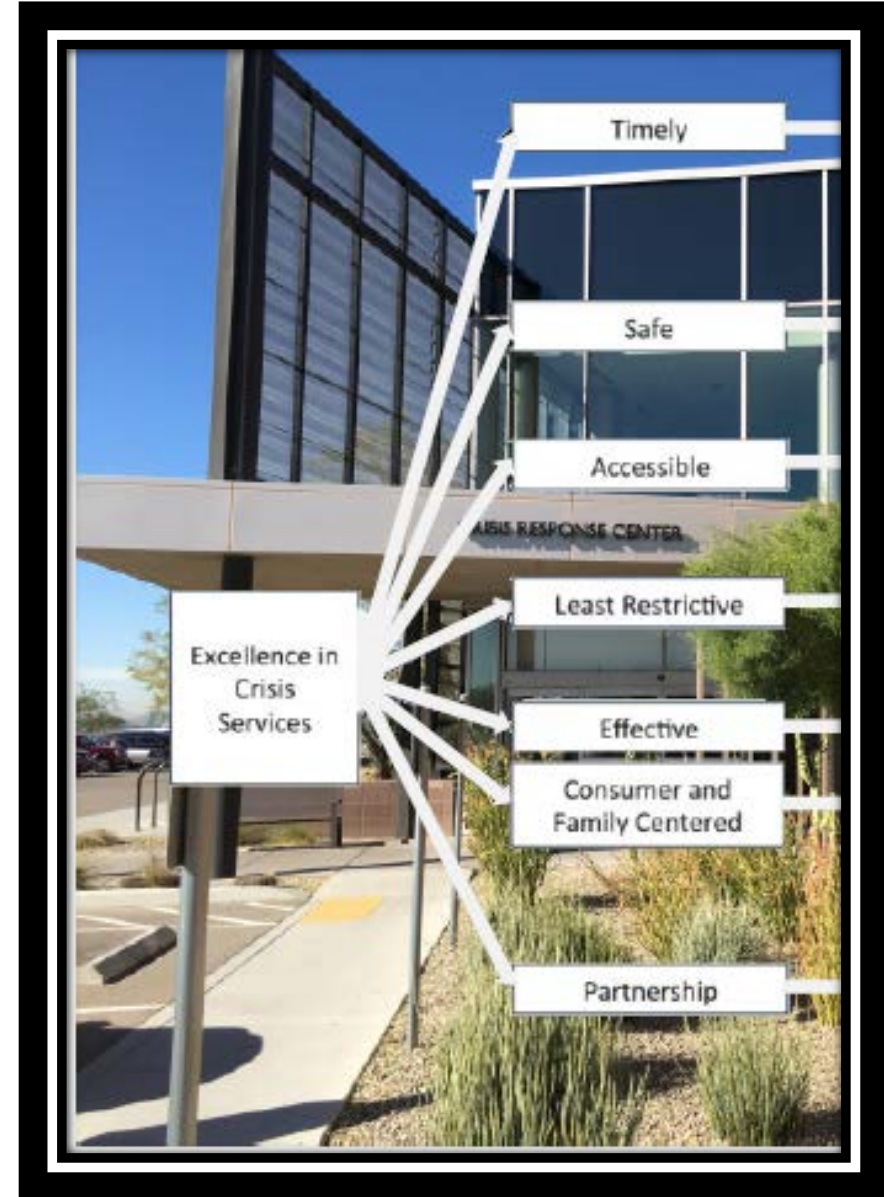




[CrisisNow.com](https://www.crisisnow.com)

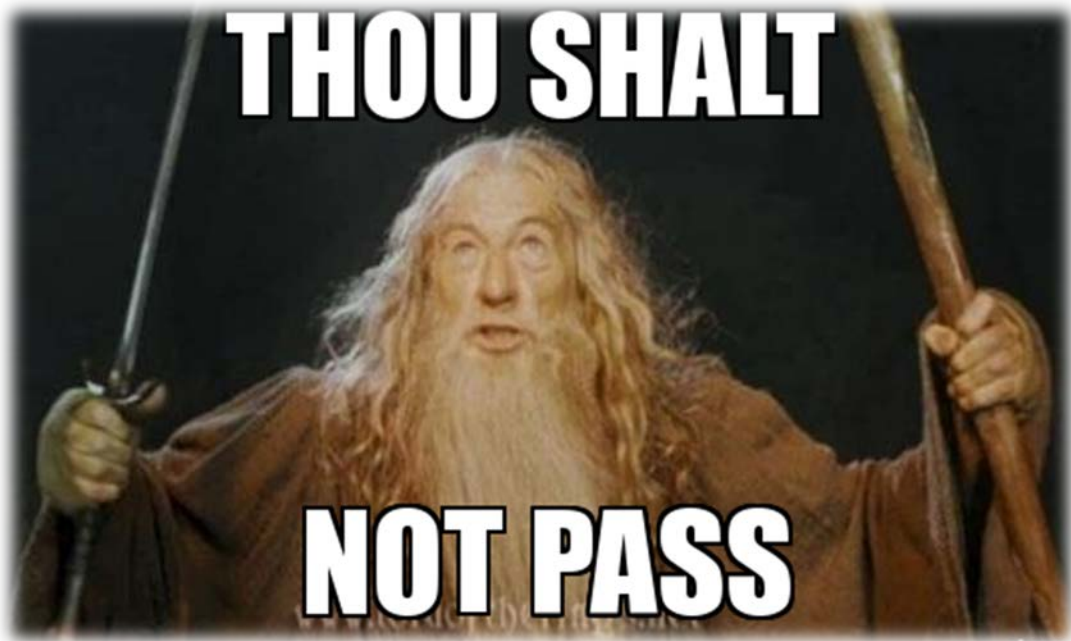


- **CRISES METRICS**
- **NO WRONG DOOR**
- **QUALITY INITIATIVES**





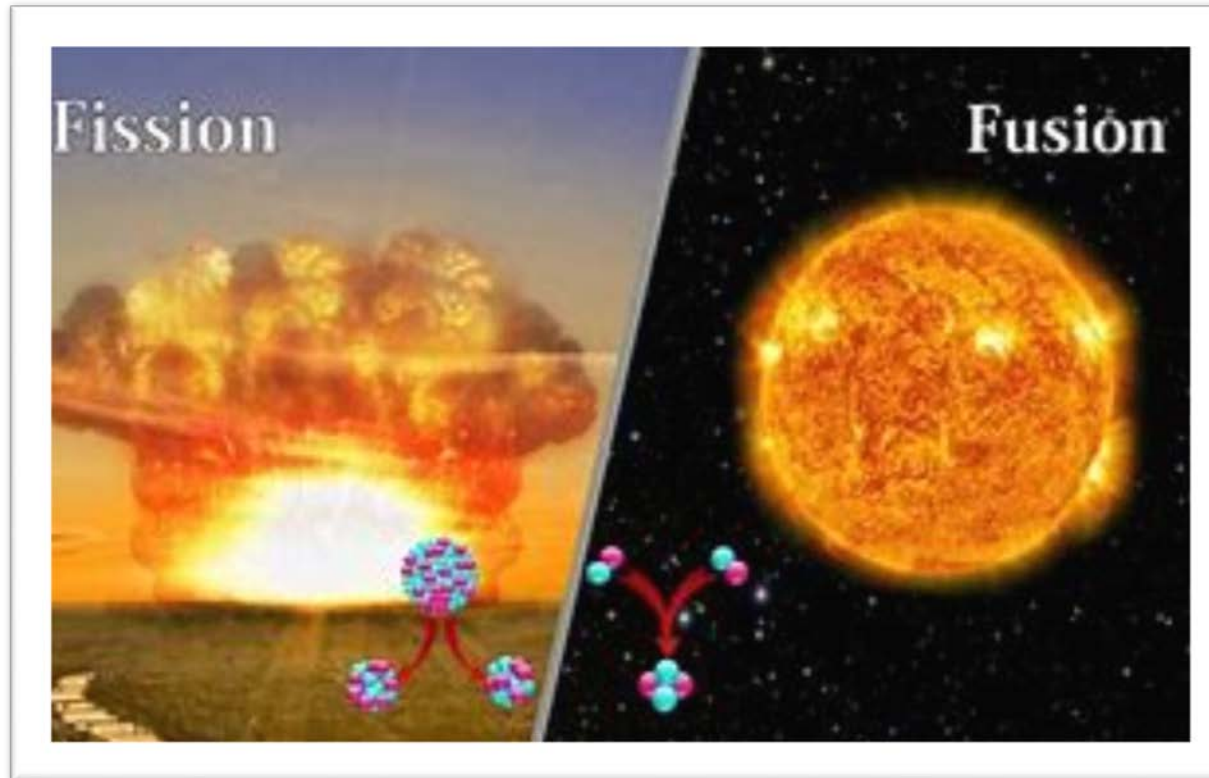
- PEER SUPPORT
- LIVING ROOM MODEL
- NO FORCE FIRST



OR



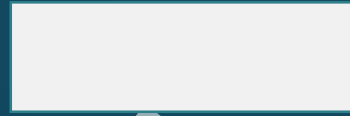
WHAT IS FUSION?



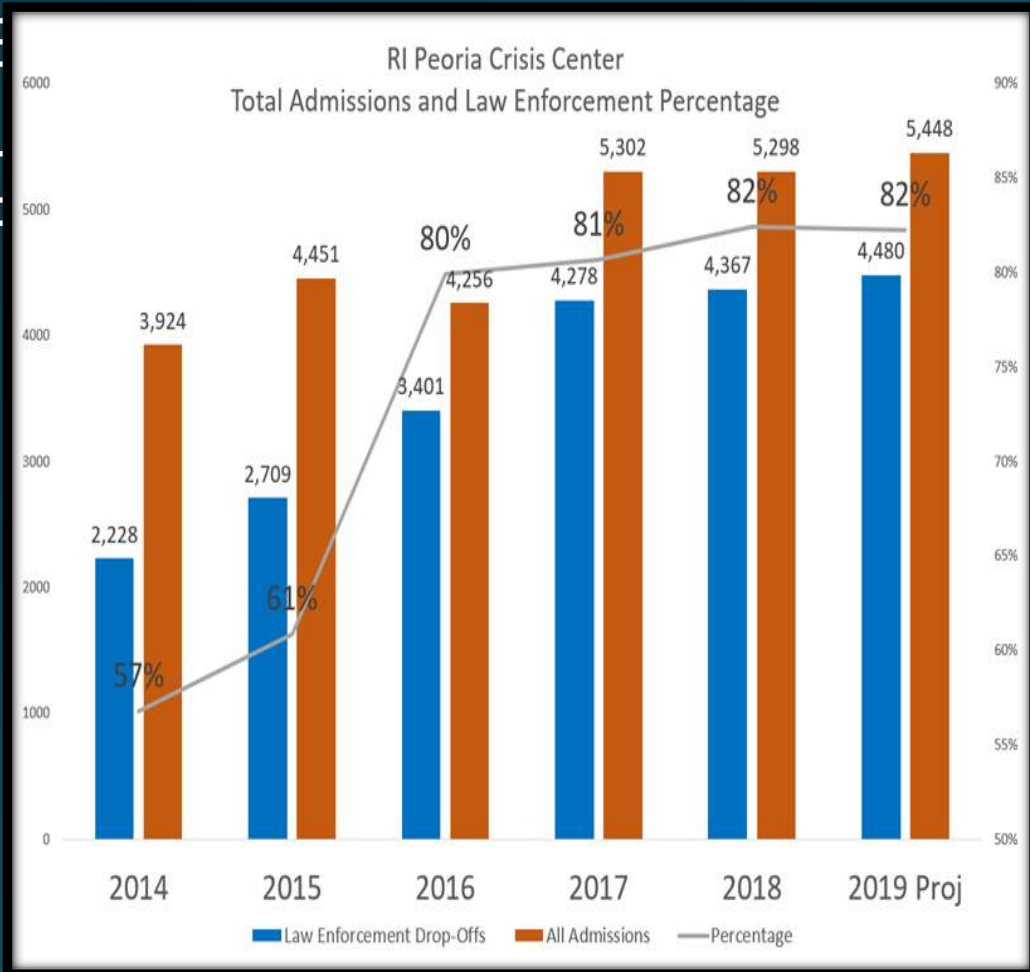
How **NOT** to attain fusion



Early 2000's
Living room model
Recovery Journey



No Wrong Door
Avatar
Milieu Specialists

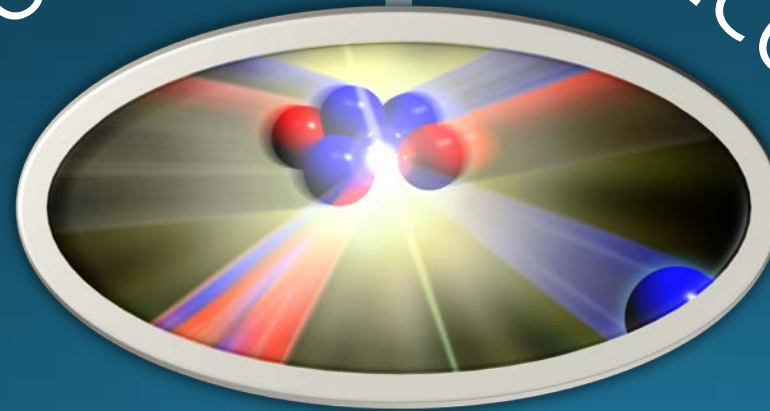


Early 2000's
Living room model
Recovery Journey

No Wrong Door
Avatar
Milieu Specialists

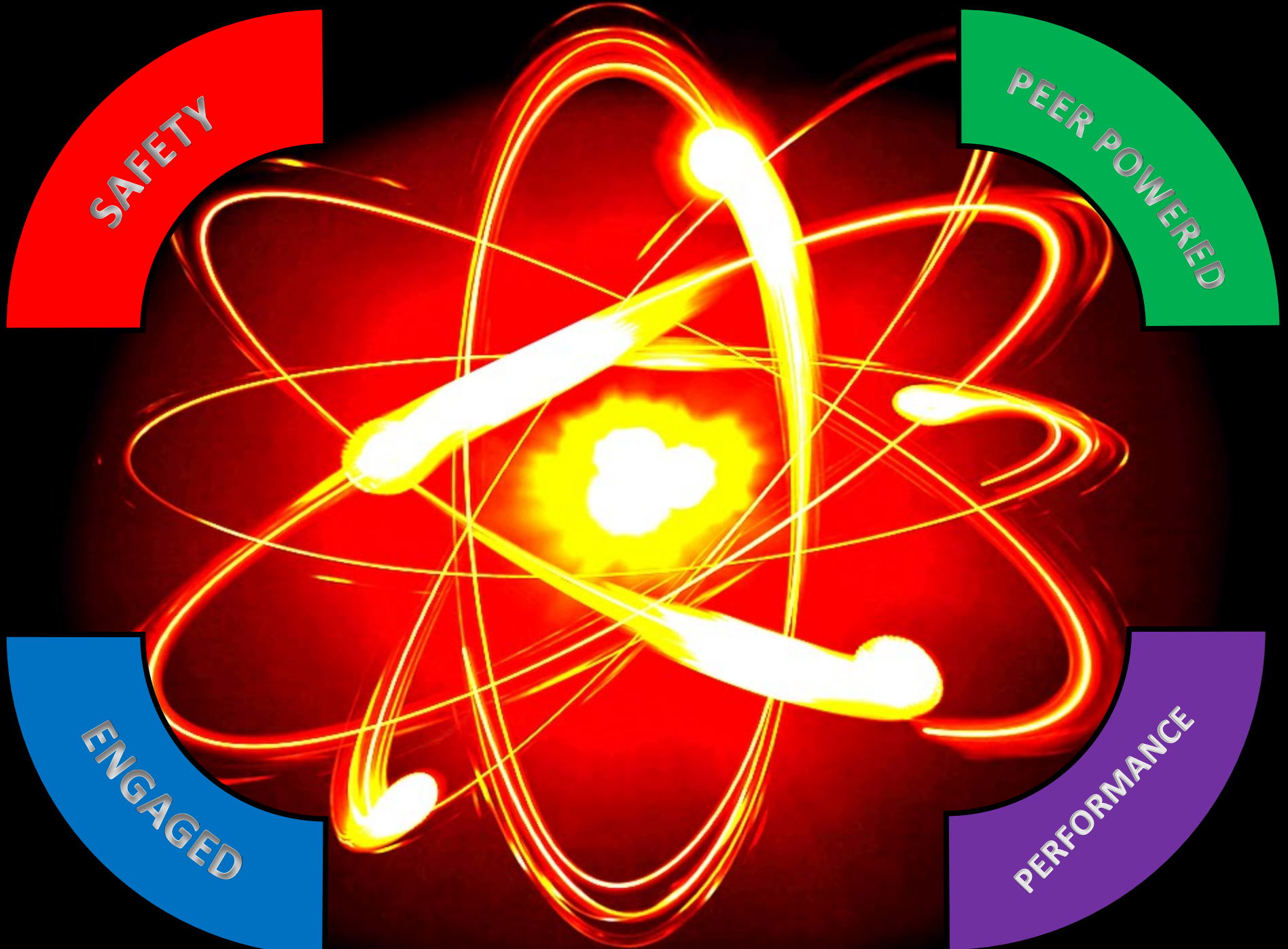
NO WRONG DOOR

RECOVERY CARE



THE RI WAY





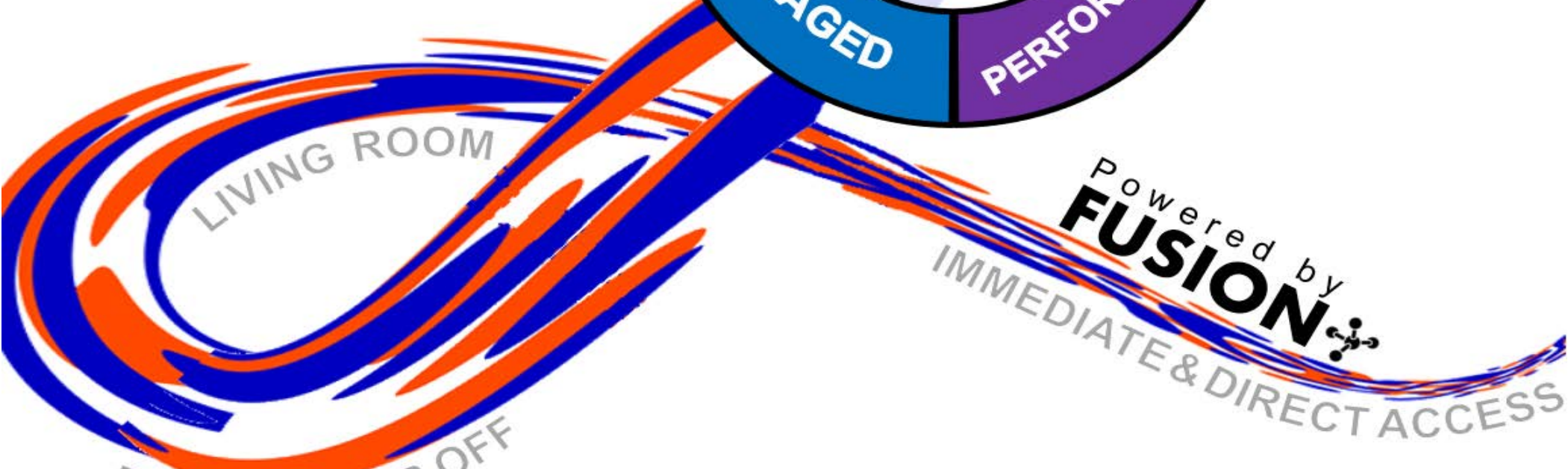
SAFETY

PEER POWERED

PERFORMANCE

ENGAGED

THE RI WAY™



RETREAT



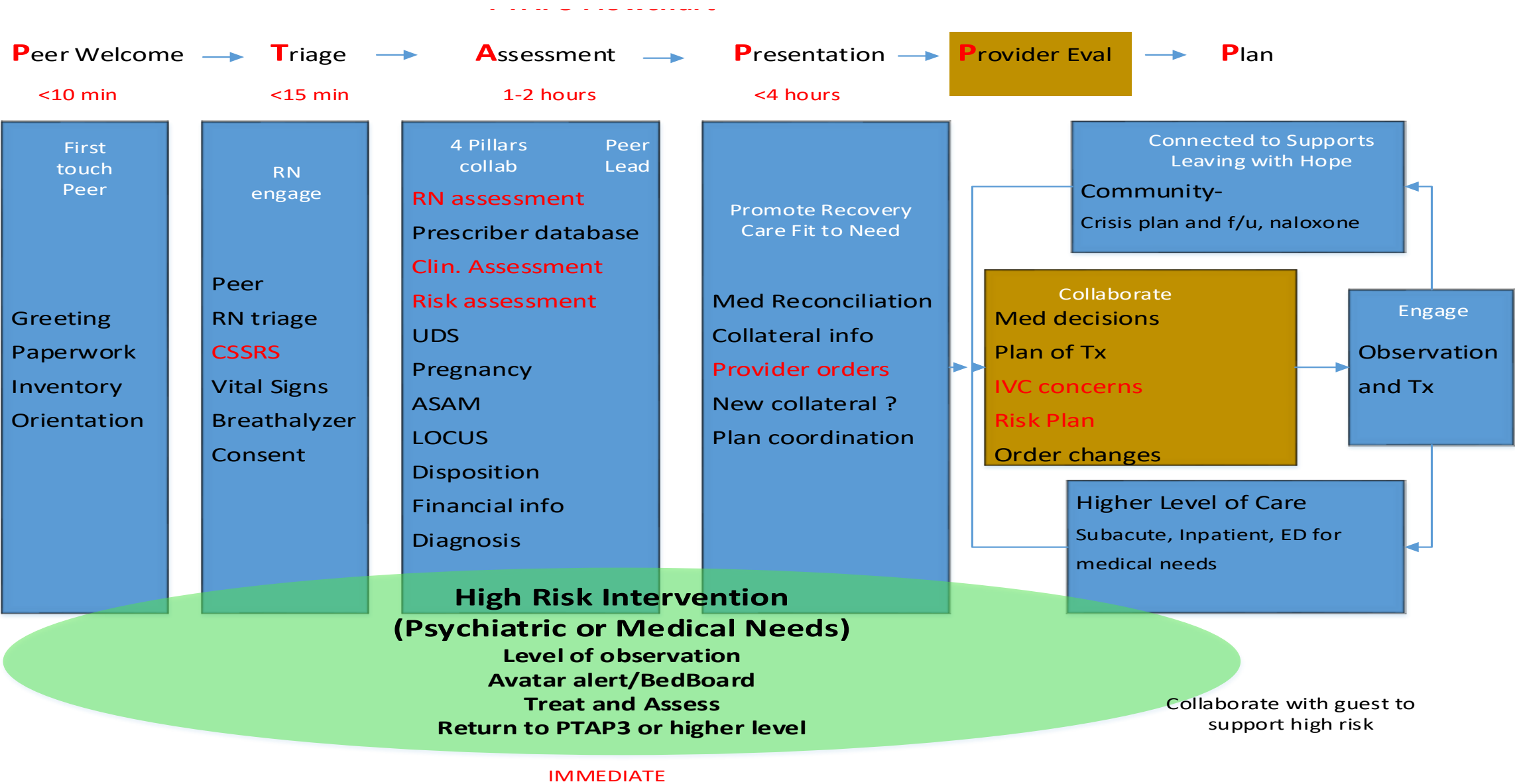


Next Steps

- Peer Role
- Language
- Measure and Manage



TEAMWORK



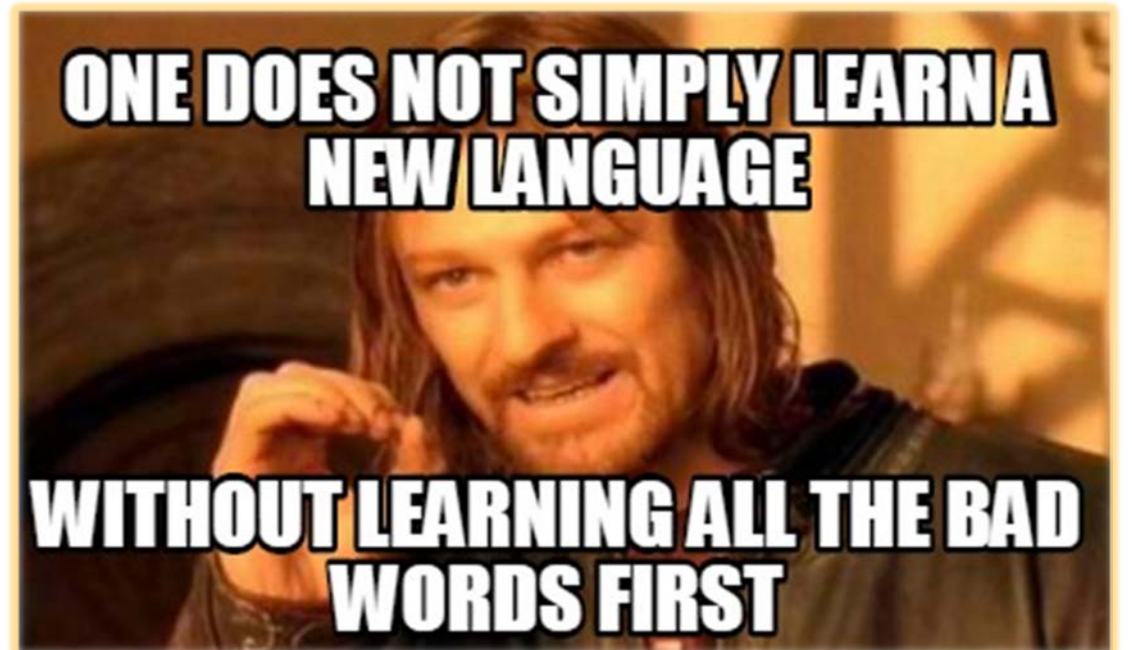
Peer Role

- Peer first peer last
- Peer Leadership
- Integration with new tools



Language

- Top 10 questions from guests
- “Do with “ clinical guides
- Concurrent Documentation



Recovery Vitals

- My level of hope
- My belief in my recovery
- My well-being level today

The screenshot displays a medical chart interface for a patient named Alyssia J. The interface includes a navigation menu on the left, a central 'Vital Signs' table, and several panels on the right for 'Active Diagnoses', 'Problems', and 'Current Medications'. A 'Recovery Vital Signs' section is overlaid on the chart, featuring four smiley face icons representing different levels of hope, belief, and well-being.

Recovery Vital Signs

Vital Type	Most Recent (03/09/2018 11:17AM)	Previous (09/23/2017 08:58AM)
Refused Vitals	-	-
Pulse	67 bpm	-
Blood Pressure	135/82 mmHg	-
Temp (F)	97.5 Fahrenheit	-
Respiration	18 bpm	-
O2 Saturation	97 %	-
Height (ft in)	-	-
Weight (lbs)	-	-
BMI	-	-
Blood Glucose	97 mg/dL	-
Pain	2 Scale	3

Active Diagnoses

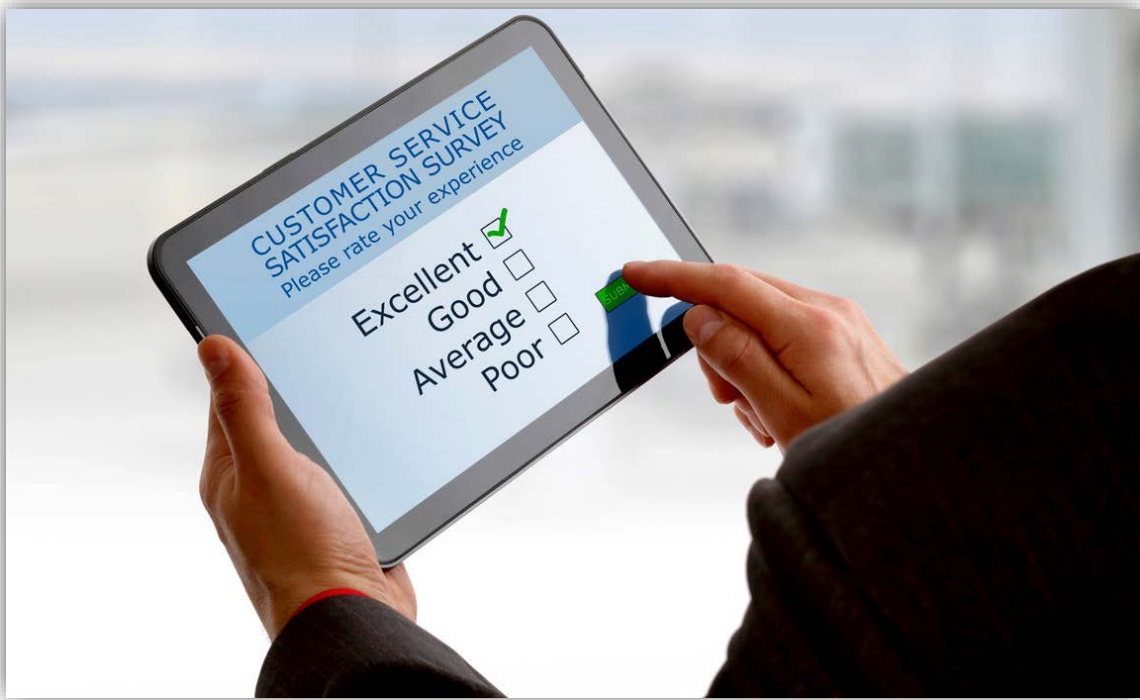
- 01/01/2016 Anxiety
- 01/01/2016 Bipolar I disorder, single manic episode, moderate
- 05/06/2016 Generalized anxiety disorder
- 01/01/2016 Sedative, hypnotic or anxiolytic dependence
- 02/24/2016 Sedative, hypnotic or anxiolytic dependence
- 05/03/2016 Alcohol abuse with uncomplicated intoxication
- 01/01/2016 Alcohol abuse with uncomplicated intoxication
- 12/19/2016 Opioid dependence, uncomplicated

Problems

- 1 Anxiety
- 2 Alcohol abuse
- 3 Anxiety disorder
- 4 Recurrent anxiety
- 5 FHT: Depression
- 6 Anxiety disorder of childhood OR adolescence
- 7 Opioid dependence
- 8 Edema of foot
- 9 Major depressive, recurrent, chronic

Current Medications

Medication	Dose	Category	Start / End Date
(OE) 25447: BENTYL (DICLOMIP...)	20 MG , ORAL, 20 MG PRN Q6H		
(OE) 25445: CLONIDINE HCL	0.1 MG , ORAL, 0.1 MG Q 3PRN		12/11/2017 -
(OE) 7995: COLACE (DOCUSATE ...)	100 MG . ORAL, 200 MG PRN Q 12H		12/11/2017 -



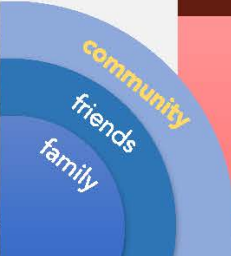
Engagement Scale

- Anonymous , not part of medical record
- Done by Team Lead
- Questions
 - I am a partner in my care (1-4)
 - I am supported in connecting with my community (1-4)
 - I am feel cared for by the staff (1-4)



SAMHSA Pillars of Recovery

- Home
- Health
- Purpose
- Community



Urgent/Emergency Need

The Retreat features an open floor plan, meaningful inclusion of lived experience staffing and makes a substantial impact on the community through direct access to care.

The Retreat

Core Services

1. 24/7 Urgent Care Triage & Support
2. 23 Hour Crisis Observation
3. Sub-acute Crisis Beds (2 to 4 days)

Additional Services

1. Crisis Call Center Hub
2. Mobile Crisis Response Teams
3. Respite/Residential
4. Detoxification
5. Acute Inpatient (E&T)



CRISIS NOW model

Good Contact = Engagement + Collaboration

Non Emergent

The Recovery Hub equips people with Illness Management & Recovery Skills, provides transition and navigation peer supports and addresses Opioid and other substance use (like a university).

The Recovery Hub

Core Services

1. Peer and Family Support & Training
2. Clinical Assessment & Services
3. Substance Use & MAT Services

Additional Services

1. Transition/Navigator Services
2. Perm. Supportive & Transition Housing
3. Employment Support
4. Routine Primary Care



Friends

Employment

Health

Autonomy

Outcomes Focused



Peer 2.0 model

Empowering Recovery = Connections + Contribution

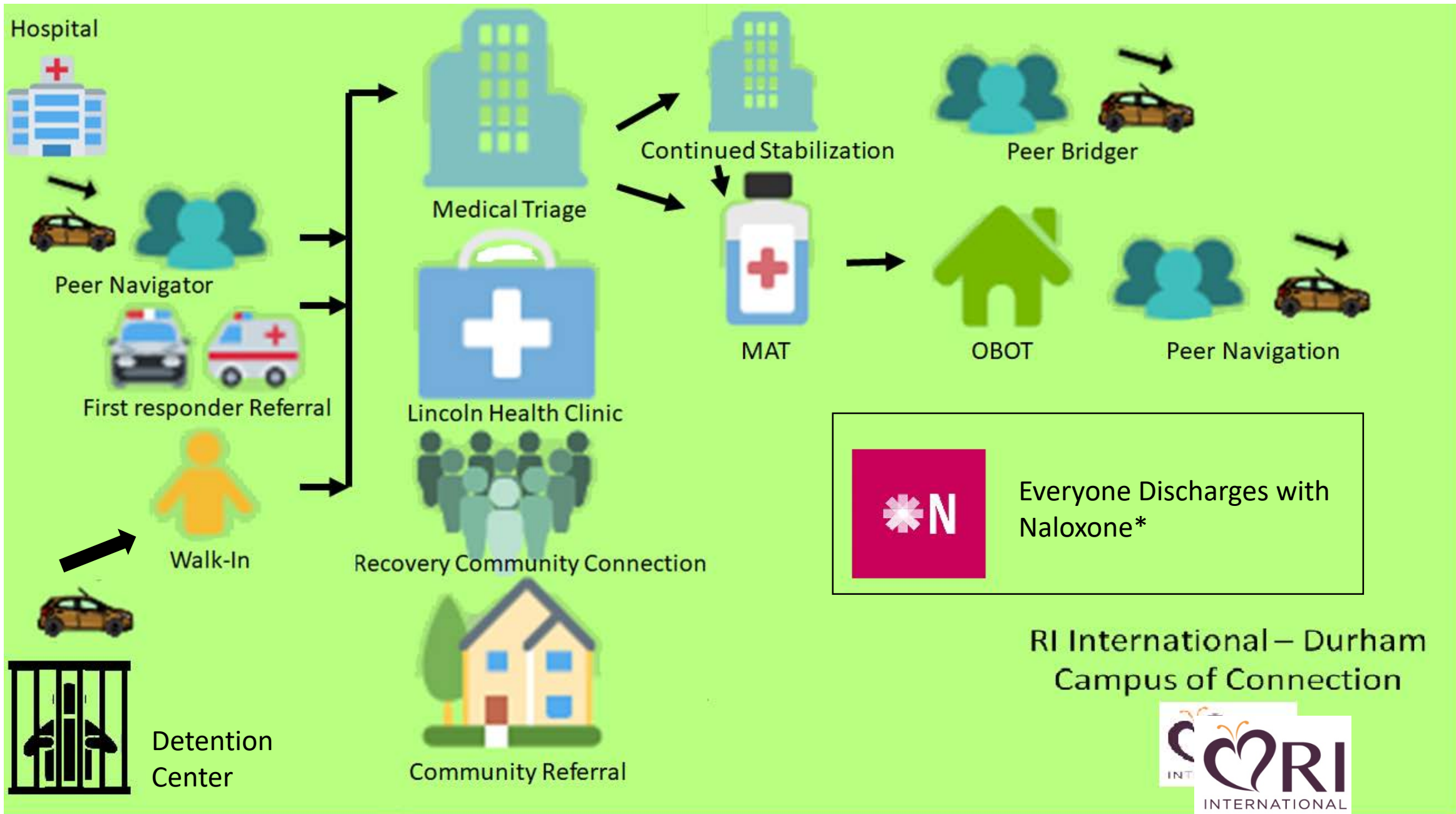
Bridging to Follow-Up and/or Higher Supports as Needed

Opportunity to Resume Path of Recovery

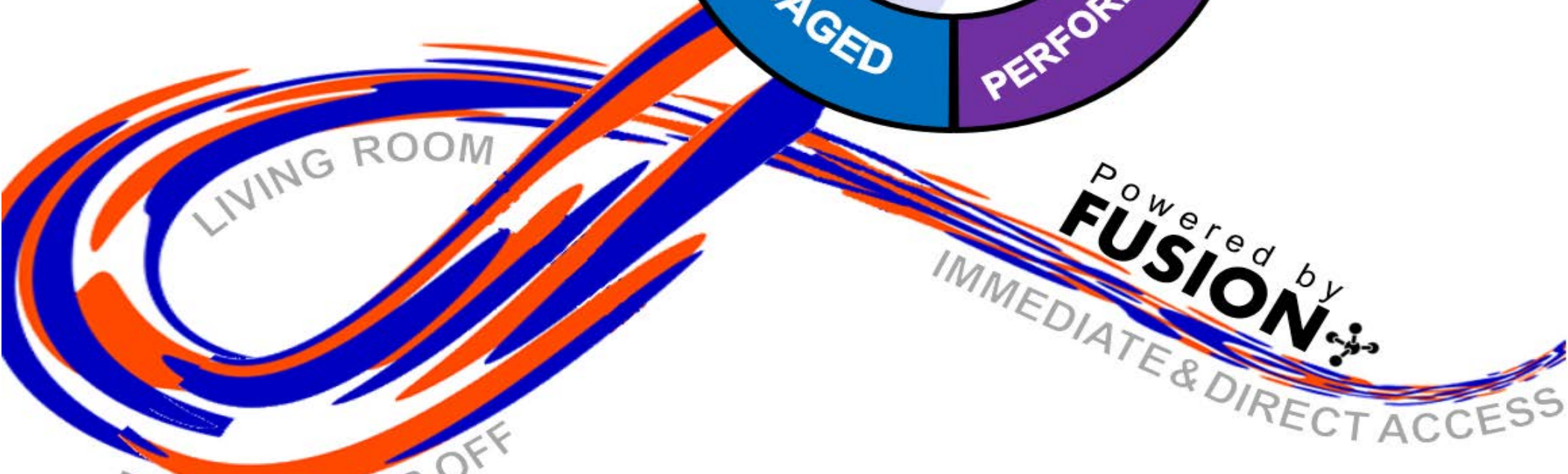
We measure how well we match crisis care to assessed clinical need (Care Fit to Need, or CFN). It's a social justice issue... and includes significant cost savings.

CFN

zero
suicide
int'l

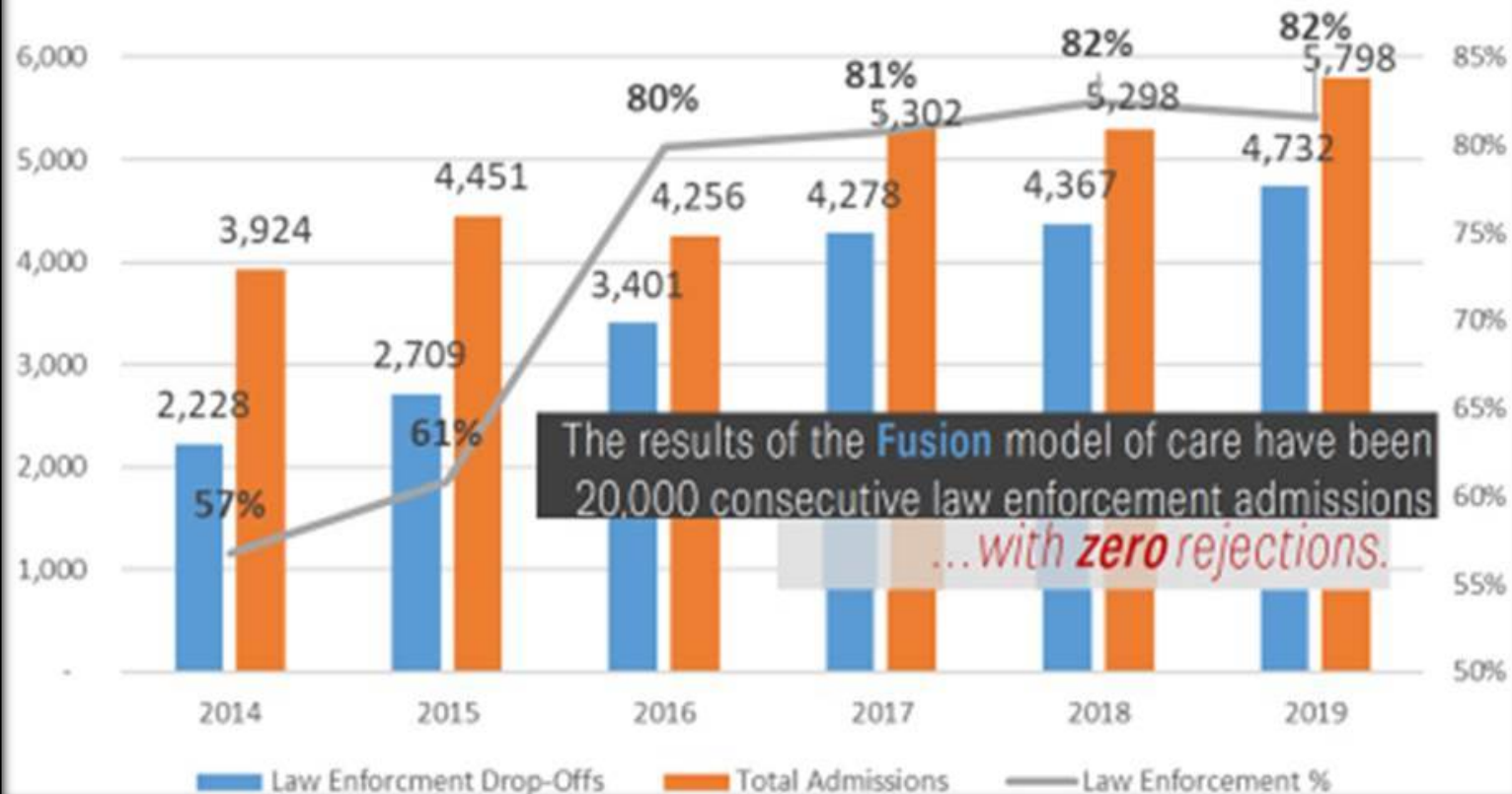


THE RI WAY™



RI Recovery Response Center Arizona

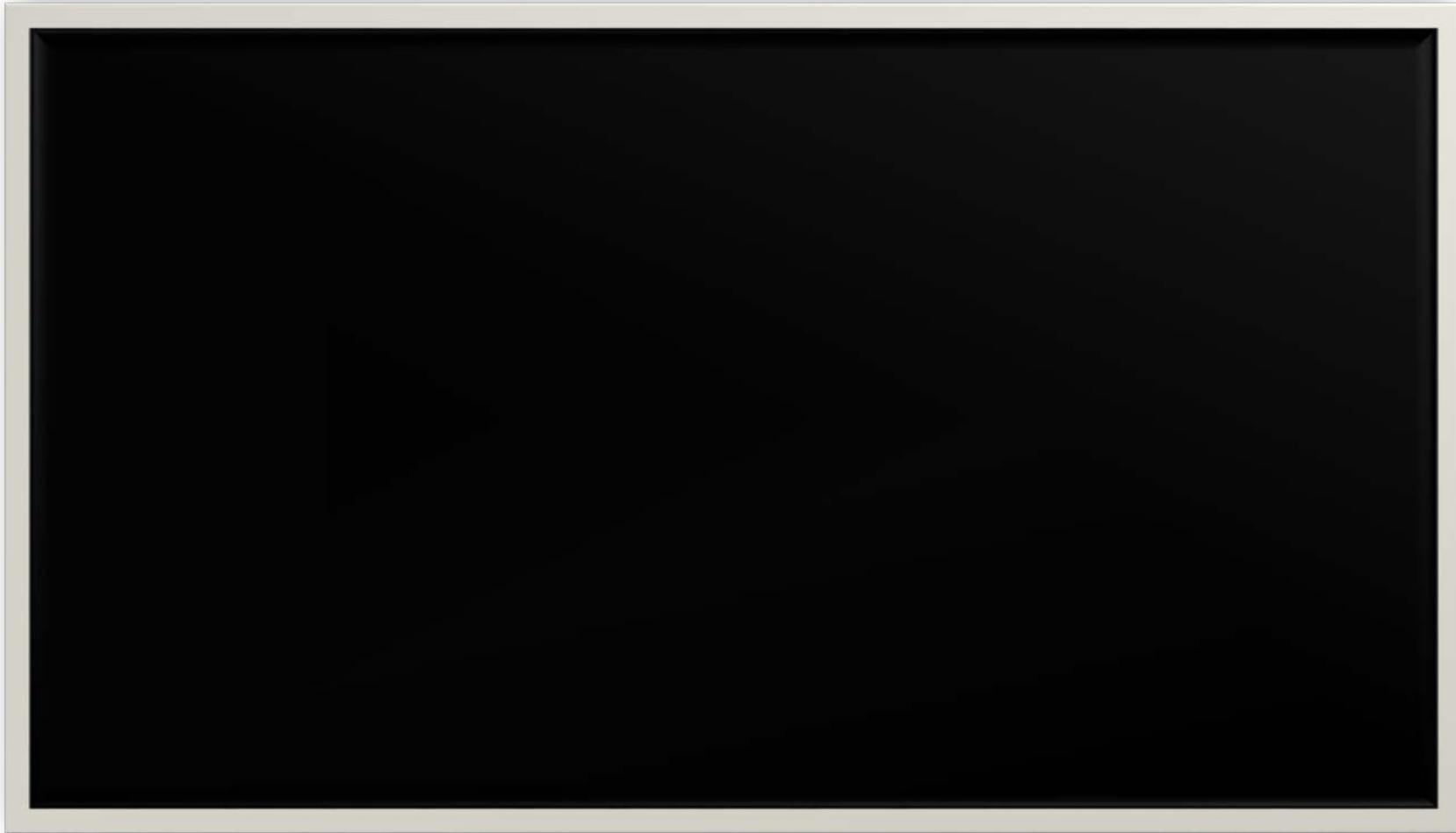
Total Crisis Admissions & Law Enforcement %



Anybody

Anywhere

Anytime








[CrisisNow.com](https://www.crisisnow.com)

zero
suicide
int'l



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